



KENDRA

HEALING
ARTS

Wellness Retreat Cancellation and Refund Policy

Sometimes things don't go to plan and in the current climate we will be as flexible as we can, therefore for interstate retreats, travel insurance is compulsory and should be supplied within one week of booking.

Cancellations by you one month prior -

A full refund (minus 10% admin fee) will be offered for cancellations 4 or more weeks prior to the event, and six or more weeks for interstate bookings.

Cancellations by you within one month prior -

If cancellation occurs within one month/ six weeks of the start date no refund will be given unless a replacement participant can be found to take your place. In the case of a replacement participant being found, an admin fee of \$200 will be charged.

Disruption due to Government COVID restrictions -

In the event the retreat is disrupted by COVID restrictions you will receive a full refund.

Payment choices

To book your place on the retreat, an instalment or full payment needs to be received upon booking.

If paying by instalment, the first instalment is to be paid upon booking. The remaining amount must be paid by one month or on specific date stated prior to the start date of the retreat, or the place may be forfeited, in which case refund policies apply as above. You can choose to pay your instalments how you like.

Fees paid can be transferable to family and friends but not transferable to other course of offerings.

Wait list deposit

To be on the waitlist, a \$50 deposit will be requested and refunded to you if you are not offered a place if someone cancels. Retreat places may be offered right up to the retreat start, and you will need to be ready to arrive at short notice. The \$50 is not refunded if you do not take the place offered.

COVID Policy

Your health and safety are my top priority and a COVID safety plan is in place which includes:

If feeling unwell a few days prior to the retreat, please get tested and recover at home. Anyone who displays any COVID-19 symptoms will be respectfully asked to test and leave. Stay away from the retreat until feeling better.

Hand sanitiser will be made available.

Sharing of equipment – any props that are made available for use will be cleaned between users.

Please bring along your own bolster or a cover for your borrowed bolster (a sarong or small towel)

I will monitor and adjust this COVID safety plan in line with current health advice.

Travel Insurance

We recommend that you take out a travel insurance policy at the time you pay for your interstate retreat travel. You should ensure that such insurance will protect you against medical expenses arising from sickness or injury during your travel and protect you against loss or damage to your belongings and for cancellation.

